

shoeline.com

Return / Exchange Form

Fulfillment Center
71 Railroad Avenue
Dexter, ME 04930

877-818-4461
customercare@shoeline.com

Order ID _____

If you are unhappy with your order you may return your purchase within 30 days of shipment for a refund or exchange. Shoes must be in original unworn condition to be accepted for returns/exchange (unless defective). Beyond 30 days, our products are guaranteed for 1 year against defects and workmanship.

Billing Information

| | | |
|----------------|--------|------|
| Name: | | |
| Address 1: | | |
| Address 2: | | |
| City: | State: | Zip: |
| Daytime Phone: | | |

Shipping Information

| | | |
|----------------|--------|------|
| Name: | | |
| Address 1: | | |
| Address 2: | | |
| City: | State: | Zip: |
| Daytime Phone: | | |

Item Being Returned

| | | | |
|--------------|--------|-------------|--|
| SKU/Style #: | | Style Name: | |
| Size: | Color: | Price: | |

* The SKU is a series of numbers, which may be located on the box or inside the shoe.

Reason for your return:

| |
|--|
| |
| |

SELECT ONE:

- I would like a **REFUND**. Your refund (minus the \$5.95 return fee) will show on your bank statement in 3-5 business days.
- I would like an **EXCHANGE**. Please send the following: (Note: you will be refunded for the item you return and then charged for the new item when it ships out to you.)

| | | | |
|--------------|--------|-------------|--|
| SKU/Style #: | | Style Name: | |
| Size: | Color: | Price: | |